

**UPaisa (Branchless Banking) Schedule of Charges**  
**From 01-10-2024 to 31-12-2024**

**Ucash (Nano Loan)**

**The fees for UCash loans are applied weekly and are subject to any applicable taxes. The fee structure works in slabs:**

For loans up to PKR 100, a base fee of PKR 5 plus tax is applicable.

For every additional PKR 100 borrowed, an extra PKR 5 fee (plus tax) will be added.

Fees are collected upfront, with the first week's fee collected upon loan disbursement and subsequent weekly fees collected on the first day of each week.

Fees only apply during the maturity phase (4 weeks from the date of disbursement) and rollover phases (4 weeks from maturity).

**Account Inactivity Fee**

Product	Description	Charges
Account in-activity fee	Applicable in case of no activity in account for 12 months	PKR 50 per month

**Domestic Remittance (Over-the-Counter)**

Product	Transaction	Type	Slab Start	Slab End	Charges
Domestic Remittance (Over-the-Counter)	Person (CNIC) to Mobile Account	-	1	1,000	25
			1,001	2,500	50
			2,501	4,000	75
			4,001	7,000	100
			7,001	10,000	140
			10,001	15,000	180
			15,001	20,000	220
			20,001	25,000	260
	Mobile Account to Person (CNIC) Receive Money	-	1	1,000	Free
			1,001	2,500	
			2,501	4,000	
			4,001	6,000	
			6,001	8,000	
			8,001	10,000	
			10,001	13,000	
			13,001	15,000	
			15,001	20,000	
			20,001	25,000	

### Cash Deposit and Withdrawal (Over-the-counter)

Product	Transaction	Slab Start	Slab End	Charges
Cash Deposit & Withdrawal	Cash IN	50	Max	0.5% Amount + Tax
	Cash OUT	1	200	7
		201	500	12
		501	1,000	24
		1001	2500	46
		2501	4,000	75
		4001	6,000	100
		6001	8,000	130
		8001	10,000	180
		10,001	13,000	230
		13,001	16,000	280
		16,001	20,000	330
		20,001	25,000	380
		25,001	30,000	470
		30,001	40,000	560
40,001	50,000	690		

### Fund Transfers from Mobile Account

Product	Transaction	Slab Start	Slab End	Charges
Fund Transfers from Mobile Account	Mobile Account to Mobile Account	1	50,000	Free
	Mobile Account to Person (CNIC) Send	1	1,000	55
		1,001	2,500	110
		2,501	4,000	160
		4,001	6,000	215
		6,001	8,000	270
		8,001	10,000	320
		10,001	13,000	375
		13,001	15,000	430
		15001	20,000	500
		20,001	25,000	650

## Inter-bank Fund Transfer (IBFT)

Product	Transaction	Slab Start	Slab End	Charges
Inter Bank Funds Transfer (IBFT)	Over-the-Counter (OTC)	1	1,000	35
		1,001	2,500	50
		2,501	4,000	65
		4,001	6,000	80
		6,001	8,000	90
		8,001	10,000	105
		10001	13,000	120
		13001	15,000	130
		15001	20,000	155
		20,001	25,000	170
	Transaction	Slab Start	Slab End	Charges
From Mobile Account / U Bank ATMs/ U Bank branches	Up to PKR 25,000 cumulative value per month			Free
	Above Cumulative value of Rs. 25,000			Every transaction will be charged 0.1%+Fed or 200, whichever is lower

## ATM Debit Card

Product	Transaction	Charges	
ATM Card	Card Issuance Charges (UPI and PayPak)	1,000 + Tax	
	Card Issuance Charges (Master card)- Physical	799 Inclusive tax	
	Card Issuance Charges (Mastercard)- Virtual	300 Inclusive tax	
	Card Reissuance/replacement Charges	1,000 + Tax	
	For U bank Loan Customers	1,000 + Tax	
	Debit Card Annual Fee - Physical	Rs. 300 +Tax	
	Debit Card Annual Fee - Virtual	Free	
	Transaction	Charges	
	Balance Inquiry	MNET & 1LINK	3.13
		U Bank ATM	Free
	Cash Withdrawal	MNET & 1LINK	As per below
		U Bank ATM	Free
	ATM Cash withdrawal Transaction Amount		Service Fee (Incl. Tax & 1-link Charges)
	Up to PKR 2,500		25
PKR 3,000 - PKR 6,000		50	
PKR 6,500 - PKR 10,000		75	
Above PKR 10,000		100	

## Mobile Top-up and Postpaid Bill Payment

Product	Transaction	Charges
Mobile TopUp & Postpaid Bill Payment	Prepaid TopUp	Free
	Postpaid Bill Payment	Free

## Utility Bill Payment

Product	Transaction	Charges
Utility Bill Payment	UBP Over-the-Counter (At Agent)	Free
	UBP From Mobile Account	Free

## International Home Remittances

Product	Transaction	Charges
International Home Remittances	Receiving on UPaisa Account	Free

## Online Payment

Product	Charges
Online Payment	free

## Retail Payment (NFC, Till & QR)

Product	Charges
Retail Payment (NFC, Till & QR)	free

## Donations

Product	Transaction	Slab End	Charges
Donations	Shaukat Khanum Memorial Trust (Over the Counter and from Mobile Account)	75,000	Free
	Akhuwat Donation/Zakat Collection (Over the Counter and from Mobile Account)	75,000	Free
	SHIFA Foundation	75,000	Free
	Jabbar Bin Hayyan Trust (JBHT) (Over the Counter and from Mobile Account)	75,000	Free

## Helpline Related Services

Product	Description	Charges
Call Centre call charges:	Customer Helpline (For Ufone Subscribers): 7777	Rs. 2.25 + tax

## Balance Inquiry:

Product	Description	Charges
Balance Inquiry	When Customer Perform Balance inquiry from USSD	Rs.1 including tax

### A- NOTES

- The above charges are including FED, except IBFT From Mobile Account, U Bank ATMs & U Bank branches
- WHT for non-filers-as levied by the Federal government will be charged in addition to above charges in line with the applicable rates from time to time basis.
- Donations and payments to Prime Minister Flood Relief Fund 2022 are waived.
- OTC Received money are free of cost
- All above mentioned mobile account transaction charges are applicable for AMA account as well.